soft-rent

Your service customers remain mobile.

PARTS MANAGEMENT

APPOINTMENT PLANNING

CUSTOMER RELATIONSHIP
MANAGEMENT

ANALYSIS

WORKSHOP MANAGEMENT
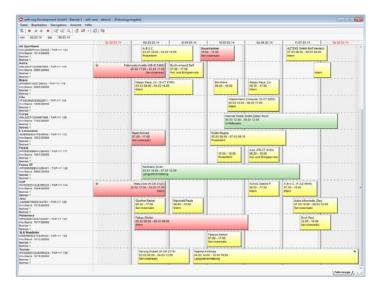
FLEET MANAGEMENT

BUSINESS ORGANIZATION

soft-rent

Optimizes the planning of all replacement vehicles and ensures your customers remain mobile thanks to cost-effective vehicle management and optimized vehicle availability. Available and currently used vehicle capacity is shown in a graphical overview. It is also possible to allocate a desired replacement vehicle on the basis of specific vehicle features and to block internal vehicles for planned service and maintenance work.

In addition to managing your own service vehicles, you can also include other rental vehicles such as bicycles or scooters. With soft-rent your service customers remain mobile.

- Management of your own service vehicles and vehicles of affiliated car rental companies to allow customers to stay mobile – integrated with the soft-planning and soft-expert modules

- Graphical overview of vehicle capacities and rapid assignment of a replacement vehicle through specification of desired features

- Setting of individual booking periods and printing of rental and usage contracts

- Blocking of vehicles during repairs or maintenance work in the workshop

When you start soft-rent, the current week is automatically displayed. Depending on the configuration, you can choose between the own vehicles, external vehicles and rental objects tab. Planning rental intervals is possible down to the minute level. Both the availability (time) of rental vehicles and objects, as well as the exact duration of a rental interval, can be configured. The individualized color management lets you quickly identify the rental (e.g. yellow = Reserved, red = Released, green = Locked/Returned).

In order to prevent searching for an appointment via the graphical interface, you can use the dialog „rental search intervals". If you select a longer period, the dates displayed to you on a daily basis are highlighted. In this case, the program changes between gray and blue.

„Free Rental intervals" enables you to specifically search for available rental intervals of individual vehicles or rental objects. Especially with large vehicle inventories, this feature can be very useful. You can easily query how long a specific vehicle or object is available for a certain day. If you select a longer period, the dates displayed to you on a daily basis are highlighted. In this case, the program changes between gray and blue.

SOFT-SOLUTIONS

soft-planning

Service appointment planning taking into account the check-in intervals of service advisers and workshop capacities.

soft-expert

Comprehensive service appointment planning and management for your specialist departments.

soft-communicator

Opens SOFT-SOLUTIONS and sets up a link to the dealership's telephone system when there is an incoming customer call.

soft-pad

Mobile vehicle check-in functionality on an tablet, including all of the relevant information from soft-planning and soft-expert.

soft-net

Car dealership app that synchronizes and schedules appointments online, while matching customers' requests to your workshop capacity.

soft-agent

Requirement-based support for your workshop for third-party appointment planning.

soft-workshop

Workshop planning with access to existing appointments/orders for the management of the subsequent workshop process step.

soft-clock

Internal controlling module with clocking in/out for recording and identifying all staff, performance and transaction data.

soft-confirm

Web application to notify customers of required order extensions.

soft-wheeler

Organization of seasonal hardtop, tire and wheel stock, including storage, analysis, price calculation and quotation preparation.

soft-rent

Planning of all vehicles to ensure customers remain mobile.

soft-fleet

Management of a dealership's own and external vehicles, e.g. for courtesy cars when customers' cars are being serviced, rental vehicles and vehicles for test drives, including all demonstration cars and company cars or fleets.

soft-troubleizer

Recording, editing and management of all complaints and claims.

soft-marketing

Creation, organization and implementation of customized after-sales marketing campaigns.

soft-welcome

Professional customer presentations and display of marketing campaigns.

soft-messenger

Customer appointment reminders and vehicle progress reports by SMS text message.

soft-forum

Cross-departmental information and messaging system for tracking information and processing steps.

soft-statistics

Statistical analyses of a variety of SOFT-SOLUTIONS for comparison and monitoring purposes.

soft-analytics

Web application to visually prepare SOFT-SOLUTIONS data with extensive analyses and evaluations.