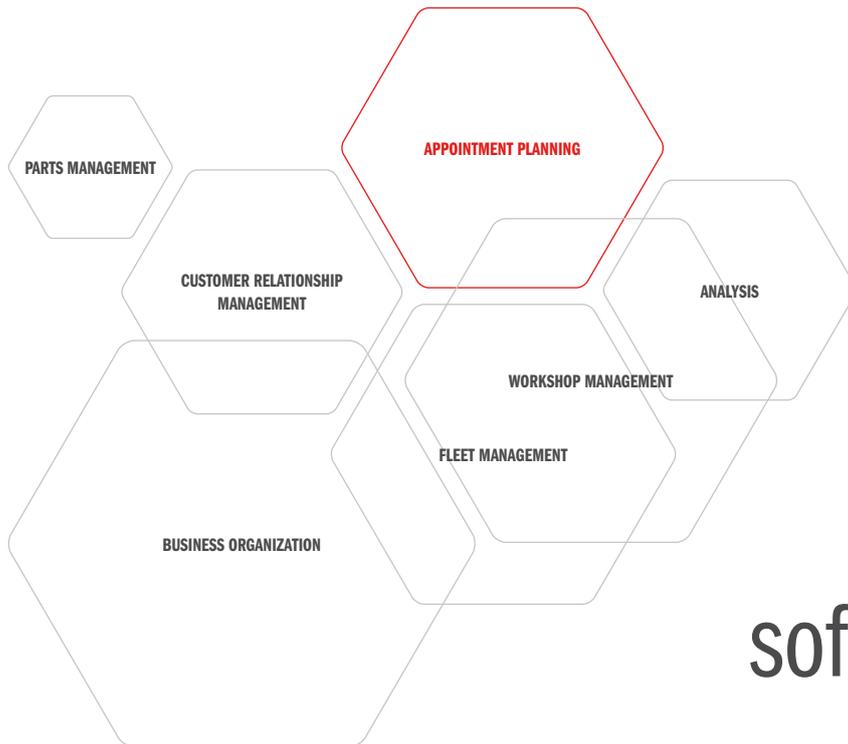




soft-net

Everything's on track. As scheduled.

soft-nrg
automobile business solutions



soft-net

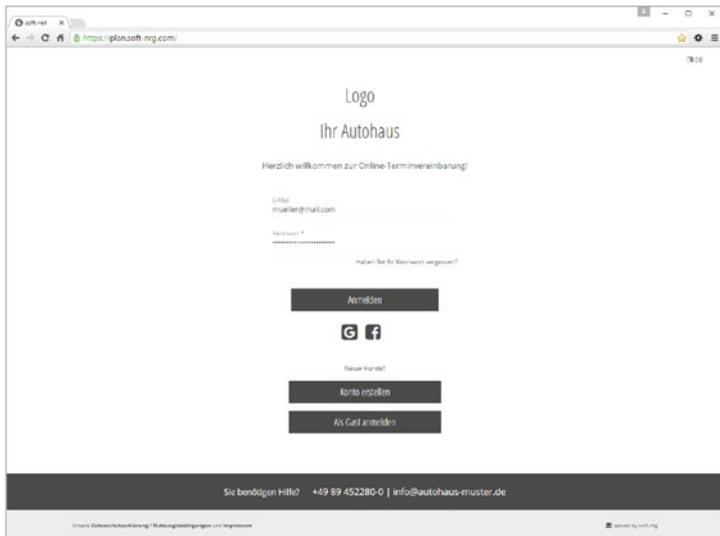
soft-net is the car dealership app that synchronizes and schedules appointments online, while matching customers' requests to your workshop capacity. This keeps your customer flexible anytime and anywhere. You place your appointment booking online - this creates optimized planning while streamlining internal processes plus saves a lot of time.

Time, you then can invest otherwise.

- Scheduling around the clock and outside of regular business hours - with instant appointment confirmation
- Saves on staff, resources and time due to automated date entry, documentation and planning
- Links to all relevant customer data
- All corresponding processes within scheduling and capacity planning are triggered automatically

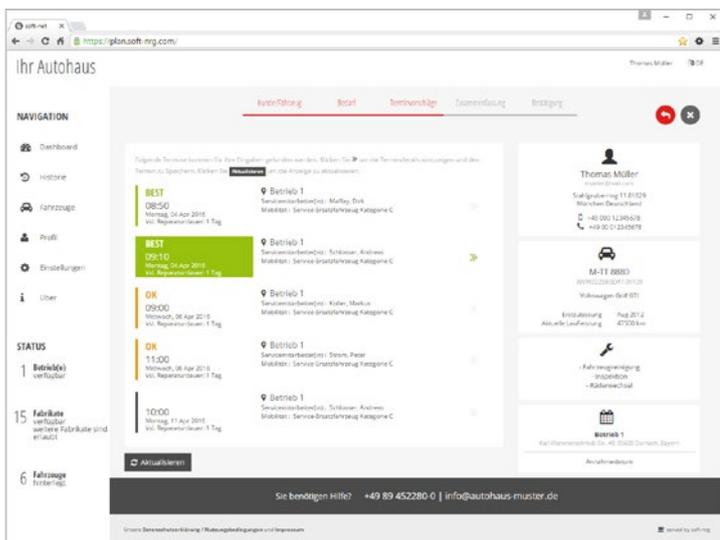
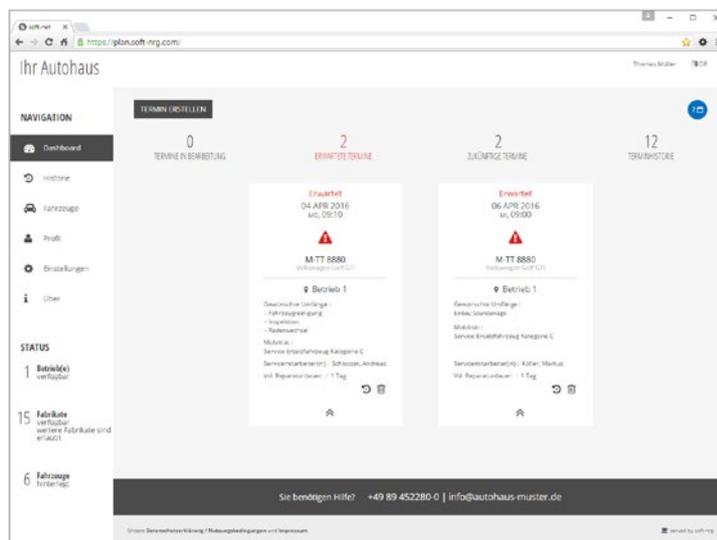


You can download further information on the various software solutions from www.soft-nrg.de/en/documents



Homepage: The integration of soft-net is very simple. You can integrate the online appointment booking as a separate window or integrate it directly into your website. The layout of the online appointment booking can be customized to suit the layout of your website. The online appointment booking is secured through SSL encryption, while personal data transmission is encrypted over the Internet.

Dashboard: The soft-net dashboard offers your customers visibility and control over the data linked to their account. All current and upcoming appointments are visible. In addition to that, the appointment history is also available. If the vehicle is currently in the workshop, the customer can track the current status of the appointment.



Scheduling: The customer will be guided through all steps of a professional appointment automatically. This system-side process flow is fully compliant with the service requirements and ensures the following additional points:

- Chronological procedure for the appointment
- Ensures a uniform appointment quality
- Complies with appointment standards
- Identical appearance of all appointments

This results in a quick and professional appointment process.

SOFT-SOLUTIONS

soft-planning

Service appointment planning taking into account the check-in intervals of service advisers and workshop capacities.

soft-expert

Comprehensive service appointment planning and management for your specialist departments.

soft-communicator

Opens SOFT-SOLUTIONS and sets up a link to the dealership's telephone system when there is an incoming customer call.

soft-pad

Mobile vehicle check-in functionality on a tablet, including all of the relevant information from soft-planning and soft-expert.

soft-net

Car dealership app that synchronizes and schedules appointments online, while matching customers' requests to your workshop capacity.

soft-workshop

Workshop planning with access to existing appointments/orders for the management of the subsequent workshop process step.

soft-clock

Internal controlling module with clocking in/out for recording and identifying all staff, performance and transaction data.

soft-wheeler

Organization of seasonal hardtop, tire and wheel stock, including storage, analysis, price calculation and quotation preparation.

soft-agent

Requirement-based support for your workshop for third-party appointment planning.

soft-rent

Planning of all vehicles to ensure customers remain mobile.

soft-fleet

Management of a dealership's own and external vehicles, e.g. for courtesy cars when customers' cars are being serviced, rental vehicles and vehicles for test drives, including all demonstration cars and company cars or fleets.

soft-troubleizer

Recording, editing and management of all complaints and claims.

soft-marketing

Creation, organization and implementation of customized after-sales marketing campaigns.

soft-welcome

Professional customer presentations and display of marketing campaigns.

soft-messenger

Customer appointment reminders and vehicle progress reports by SMS text message or e-mail.

soft-forum

Cross-departmental information and messaging system for tracking information and processing steps.

soft-statistics

Statistical analyses of a variety of SOFT-SOLUTIONS for comparison and monitoring purposes.

soft-analytics

Web application to visually prepare SOFT-SOLUTIONS data with extensive analyses and evaluations.

soft-nrg
automobile business solutions

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