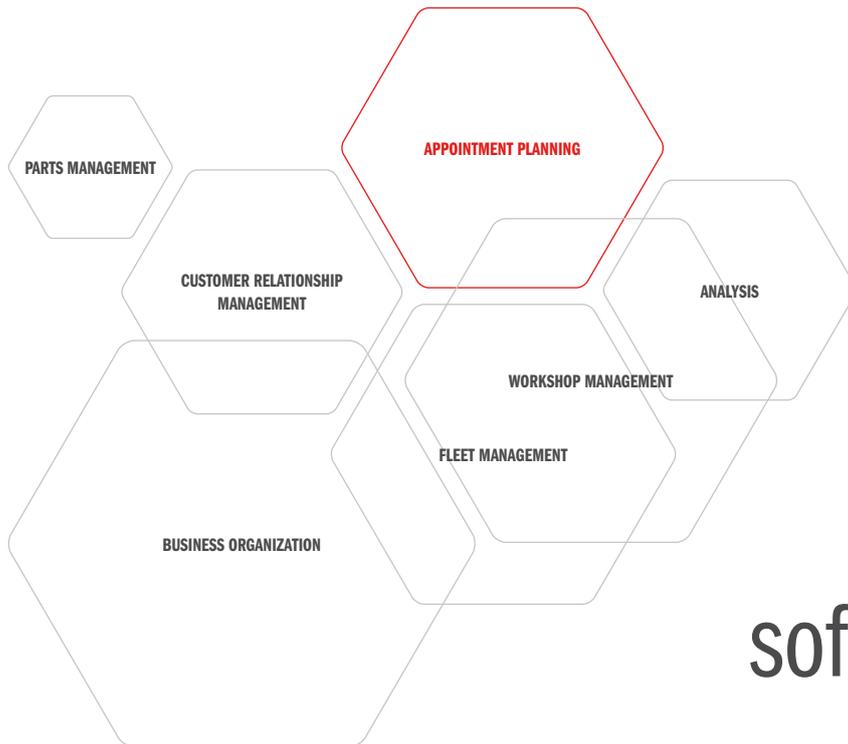




soft-pad

Everything you want on a tablet...



soft-pad

Mobile vehicle check-in functionality on a tablet, including all of the relevant information from soft-planning and soft-expert. All of the information entered when the appointment was made on the phone or in preparation is available at a tap of your finger. The service adviser can also use soft-pad to enter important information on the move. For example, damage can be marked on an exploded view drawing, and information can be noted on the condition of the wheels and tires. Everything you want on a tablet...

- Professional, paperless processing of the vehicle check-in step – using a mobile device such as an iPad or a tablet
- Flexible, cost-effective browser-based system – existing hardware/terminals can be used
- Avoidance of duplicated data entry through online access and full synchronization with the soft-planning and soft-expert modules
- Definition of specific checks when checking vehicles in and out, recording of vehicle or wheel rim damage and easy addition of an appointment/order through access to existing repair items



You can download further information on the various software solutions from www.soft-nrg.de/en/documents



All appointment information that has already been provided during scheduling by phone or pre order preparation, is now available at the touch of a finger.

Individualized dealer checks based on predefined criteria. For each criterion individual repair scopes can be stored and selected if necessary.



Based on the data stored in the customer field „Vehicle“ soft-pad will display the respective sketch of the vehicle, either a car, van or truck. In this sketch, you have the option to select individual vehicle segments such as the hood or the wind screen with their linked repair scopes from your repair catalog and save them directly within the appointment.

SOFT-SOLUTIONS

soft-planning

Service appointment planning taking into account the check-in intervals of service advisers and workshop capacities.

soft-expert

Comprehensive service appointment planning and management for your specialist departments.

soft-communicator

Opens SOFT-SOLUTIONS and sets up a link to the dealership's telephone system when there is an incoming customer call.

soft-pad

Mobile vehicle check-in functionality on a tablet, including all of the relevant information from soft-planning and soft-expert.

soft-net

Car dealership app that synchronizes and schedules appointments online, while matching customers' requests to your workshop capacity.

soft-workshop

Workshop planning with access to existing appointments/orders for the management of the subsequent workshop process step.

soft-clock

Internal controlling module with clocking in/out for recording and identifying all staff, performance and transaction data.

soft-wheeler

Organization of seasonal hardtop, tire and wheel stock, including storage, analysis, price calculation and quotation preparation.

soft-agent

Requirement-based support for your workshop for third-party appointment planning.

soft-rent

Planning of all vehicles to ensure customers remain mobile.

soft-fleet

Management of a dealership's own and external vehicles, e.g. for courtesy cars when customers' cars are being serviced, rental vehicles and vehicles for test drives, including all demonstration cars and company cars or fleets.

soft-troubleizer

Recording, editing and management of all complaints and claims.

soft-marketing

Creation, organization and implementation of customized after-sales marketing campaigns.

soft-welcome

Professional customer presentations and display of marketing campaigns.

soft-messenger

Customer appointment reminders and vehicle progress reports by SMS text message or e-mail.

soft-forum

Cross-departmental information and messaging system for tracking information and processing steps.

soft-statistics

Statistical analyses of a variety of SOFT-SOLUTIONS for comparison and monitoring purposes.

soft-analytics

Web application to visually prepare SOFT-SOLUTIONS data with extensive analyses and evaluations.

soft-nrg
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