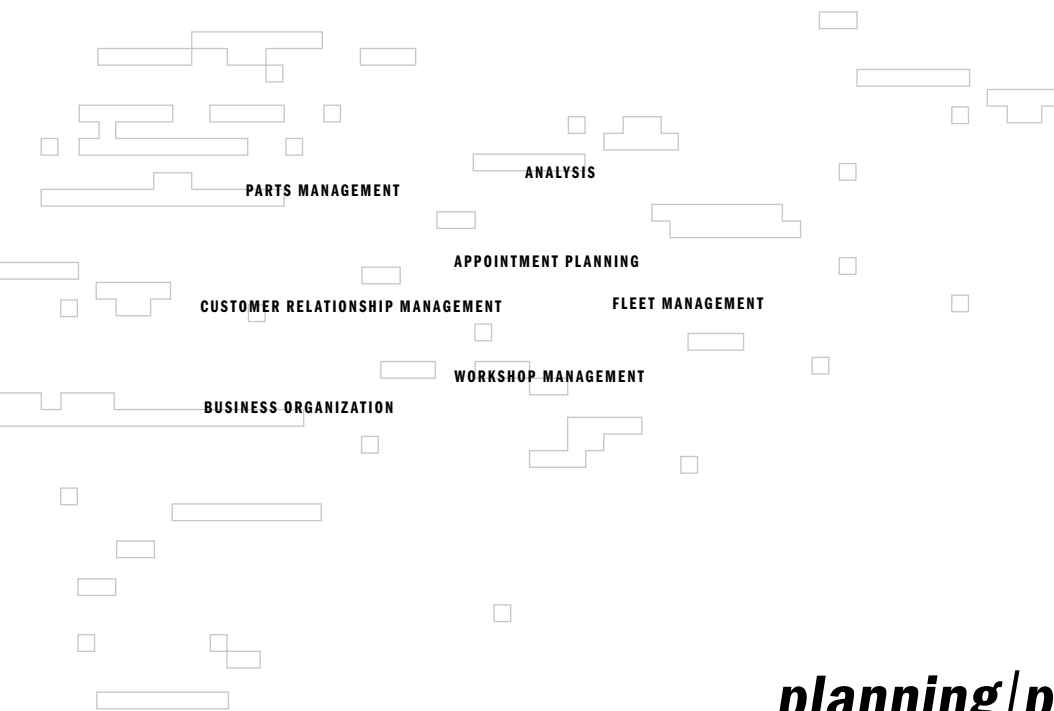




planning/plus

Appointment and capacity planning from the cloud



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With *planning/plus* - our *tkp rent tire bundle* from the cloud - we present to you the further development of our planning software, which has been tried and tested for decades, proven a thousand times over and found to be reliably good. Ready for a new era of fully automated resource planning, equipped with intuitive user interfaces and open networked communication, *planning/plus* promises to be the best possible planning of your appointments and capacities in aftersales - more detailed than ever before.

planning/plus is a predictive software platform based on a new software architecture from the cloud, developed for automated machine-generated data. The machine books employees and times, considering qualifications, skills, local conditions, equipment features and tools at your site. This data is synchronized and automatically coordinated with your customers' scheduling requirements. This gives you reliable, up-to-the-minute planning - in other words, new opportunities for *productivity growth*.



Detailed information on system requirements and other software solutions can be found at: www.soft-nrg.com

Appointment creation

The screenshot shows the 'Terminplan' interface. On the left is a calendar grid for the week of February 19, 2024, with appointments for 'Heike Marfay' and 'Galaxy 161-AV 8277'. On the right is a detailed view for appointment 'B-KI 3468' on 02.19.2024 at 14:00. The details include the customer 'A & S Security GmbH', location 'A4 Avant, B-KI 3468', and a list of services: 'Lieferung', 'Pakete', 'Tele', 'Mobilität & RENT', 'Räderanforderung', and 'Empfänger Räder'.

Appointment suggestions

The screenshot shows the 'Terminvorschläge' interface. It features a calendar for the week of February 11-14, 2024, with a highlighted date '01.02'. Below the calendar is a list of suggested appointments for 'MORGENS' and 'NACHMITTAG'. Each suggestion includes a status (e.g., 'PERFEKT', 'AKZEPTABEL'), a time slot, and the technician's name (e.g., 'Peter Strom', 'Frank Koller'). A sidebar on the right contains filters for 'Suchfilter' (Date, Morning, Weekday, etc.) and 'KUNDENFAHRZEUG' (Customer Vehicle).

Appointment processing

The screenshot shows the 'Termin bearbeiten' interface. It displays the appointment details for '19.02.2024' from 07:00 to 07:15. Below this is a list of 'Reparaturen, Teile & Pakete' (Repairs, Parts & Packages) with columns for 'Menge' (Quantity), 'Name', and 'Beschreibung' (Description). The interface includes buttons for 'TERMIN SPEICHERN' (Save Appointment) and 'ABBRECHEN' (Cancel).

SOFT-SOLUTIONS

soft-planning

Service appointment planning taking into account the check-in intervals of service advisers and workshop capacities.

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soft-drop

Online check-in / out for contactless vehicle acceptance online if required.

soft-expert

Comprehensive service appointment planning and management for your specialist departments.

soft-confirm

Web application to notify customers of required order extensions.

soft-fleet

Management of a dealership's own and external vehicles, e.g. for courtesy cars when customers' cars are being serviced, rental vehicles and vehicles for test drives, including all demonstration cars and company cars or fleets.

soft-wheeler

Organization of seasonal hardtop, tire and wheel stock, including storage, analysis, price calculation and quotation preparation.

soft-workshop

Workshop planning with access to existing appointments / orders for the management of the subsequent workshop process step.

soft-net

Online appointment scheduling that synchronizes and schedules appointments online, while matching customers' requests to your workshop capacity.

soft-messenger

Customer appointment reminders and vehicle progress reports by SMS text message.

soft-pad

Mobile vehicle check-in functionality on a tablet, including all of the relevant information from soft-planning and soft-expert.

soft-analytics

Web application to visually prepare SOFT-SOLUTIONS data with extensive analyses and evaluations.

soft-clock

Internal controlling module with clocking in / out for recording and identifying all staff, performance and transaction data.

soft-communicator

Opens SOFT-SOLUTIONS and sets up a link to the dealership's telephone system when there is an incoming customer call.

soft-agent

Requirement-based support for your workshop for third-party appointment planning.
