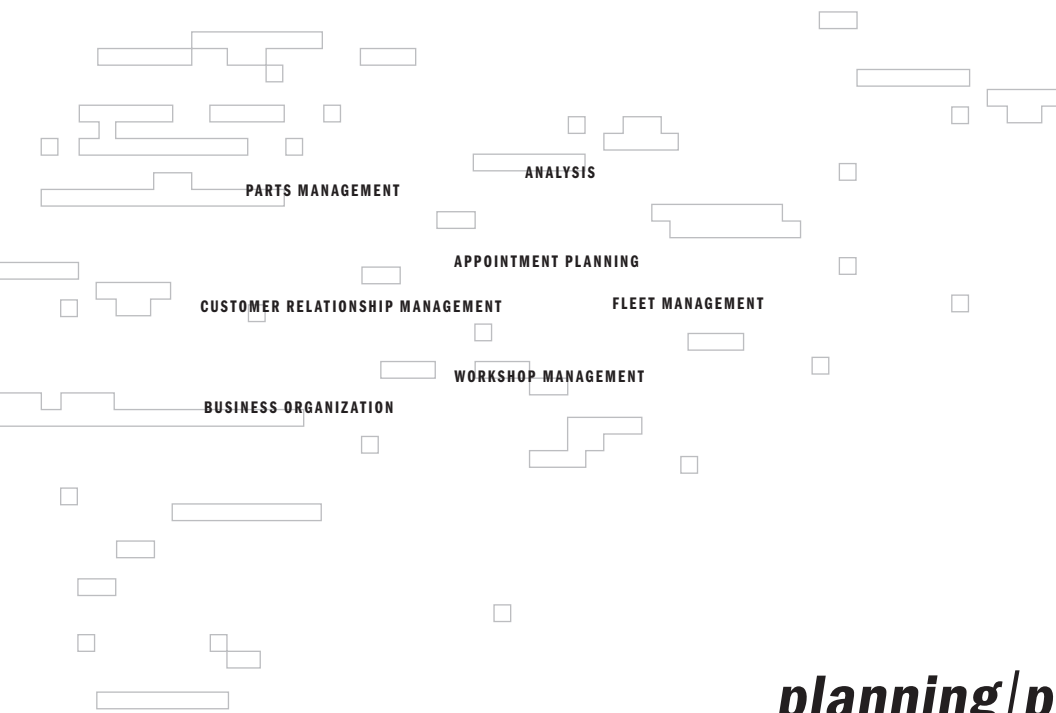




# ***planning/plus***

*Appointment and capacity planning from the cloud*



## *planning/plus*

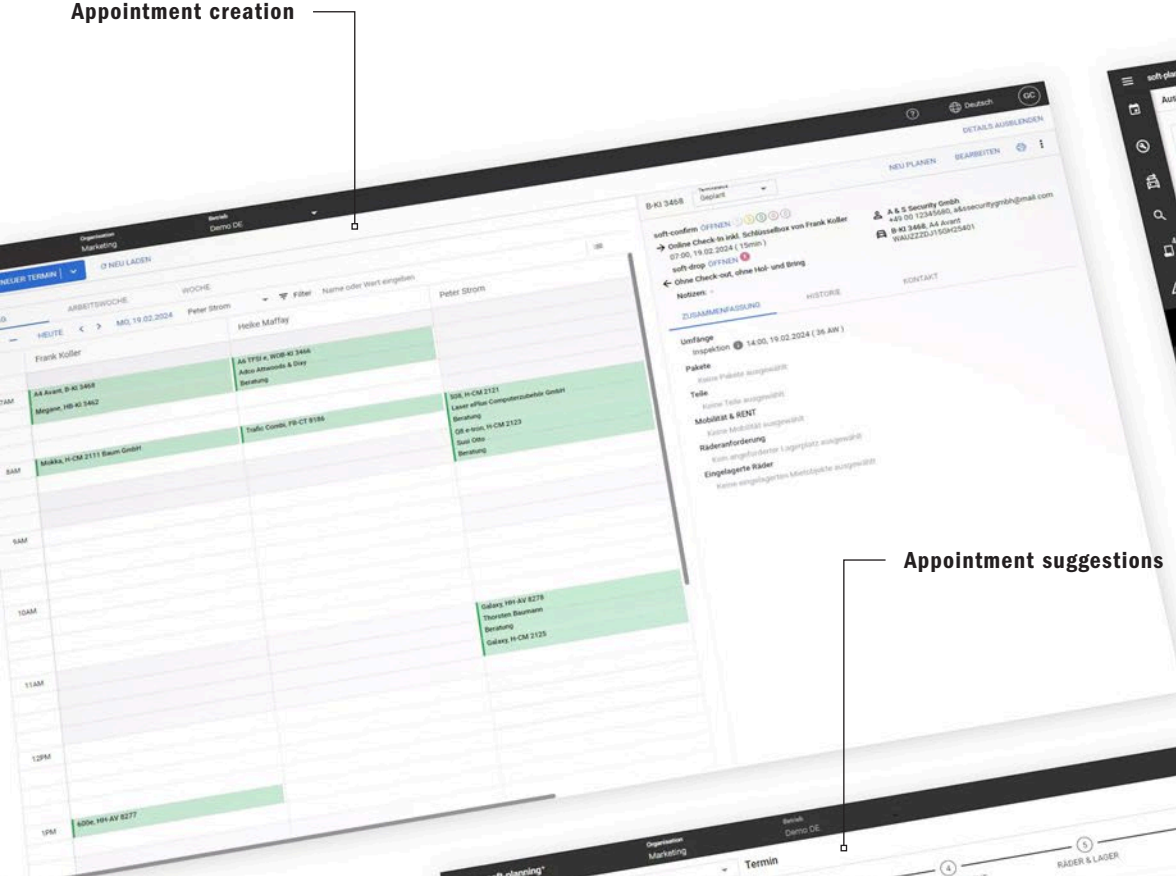
With *planning/plus* - our *tkp rent tire bundle* from the cloud - we present to you the further development of our planning software, which has been tried and tested for decades, proven a thousand times over and found to be reliably good. Ready for a new era of fully automated resource planning, equipped with intuitive user interfaces and open networked communication, *planning/plus* promises to be the best possible planning of your appointments and capacities in aftersales - more detailed than ever before.

*planning/plus* is a predictive software platform based on a new software architecture from the cloud, developed for automated machine-generated data. The machine books employees and times, considering qualifications, skills, local conditions, equipment features and tools at your site. This data is synchronized and automatically coordinated with your customers' scheduling requirements. This gives you reliable, up-to-the-minute planning - in other words, new opportunities for *productivity growth*.

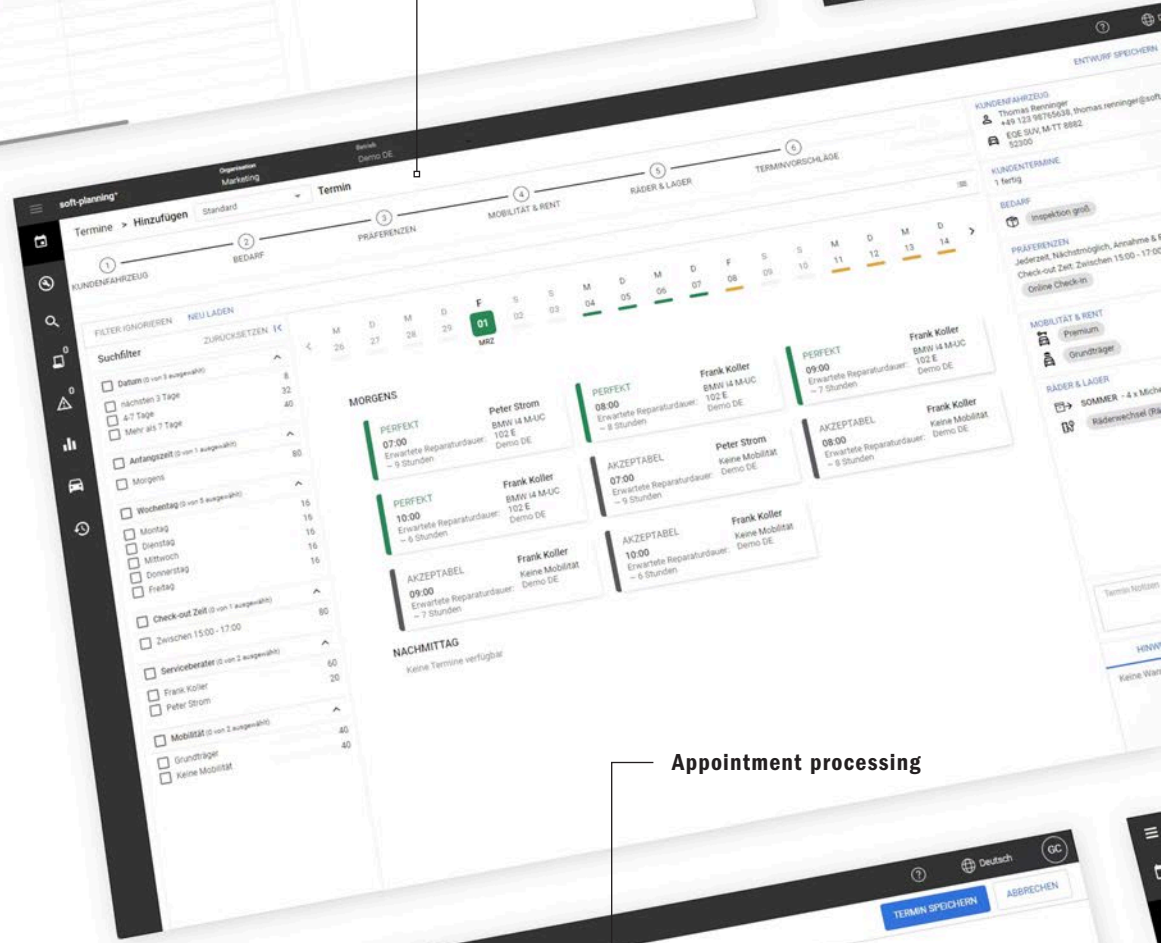


Detailed information on system requirements and other software solutions can be found at: [www.soft-nrg.com](http://www.soft-nrg.com)

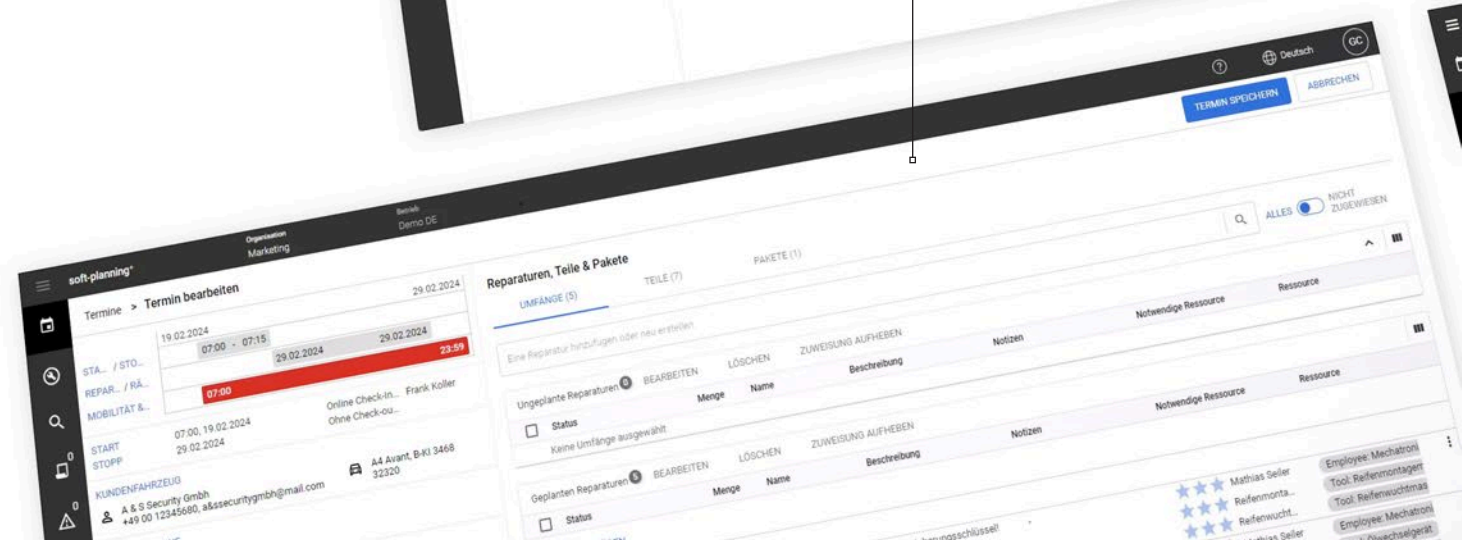
Appointment creation



Appointment suggestions



Appointment processing



# SOFT-SOLUTIONS

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## **soft-planning**

Service appointment planning taking into account the check-in intervals of service advisers and workshop capacities.

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## ***planning/plus***

Appointment and capacity planning from the cloud.

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## **soft-drop**

Online check-in / out for contactless vehicle acceptance online if required.

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## **soft-expert**

Comprehensive service appointment planning and management for your specialist departments.

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## **soft-confirm**

Web application to notify customers of required order extensions.

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## **soft-fleet**

Management of a dealership's own and external vehicles, e.g. for courtesy cars when customers' cars are being serviced, rental vehicles and vehicles for test drives, including all demonstration cars and company cars or fleets.

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## **soft-wheeler**

Organization of seasonal hardtop, tire and wheel stock, including storage, analysis, price calculation and quotation preparation.

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## **soft-workshop**

Workshop planning with access to existing appointments / orders for the management of the subsequent workshop process step.

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## **soft-net**

Online appointment scheduling that synchronizes and schedules appointments online, while matching customers' requests to your workshop capacity.

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## **soft-messenger**

Customer appointment reminders and vehicle progress reports by SMS text message.

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## **soft-pad**

Mobile vehicle check-in functionality on a tablet, including all of the relevant information from soft-planning and soft-expert.

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## **soft-analytics**

Web application to visually prepare SOFT-SOLUTIONS data with extensive analyses and evaluations.

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## **soft-clock**

Internal controlling module with clocking in / out for recording and identifying all staff, performance and transaction data.

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## **soft-communicator**

Opens SOFT-SOLUTIONS and sets up a link to the dealership's telephone system when there is an incoming customer call.

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## **soft-agent**

Requirement-based support for your workshop for third-party appointment planning.

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