soft-clock

Time recording software that keeps track of everything.

PARTS MANAGEMENT

ANALYSIS

APPOINTMENT PLANNING

CUSTOMER RELATIONSHIP MANAGEMENT

FLEET MANAGEMENT

WORKSHOP MANAGEMENT

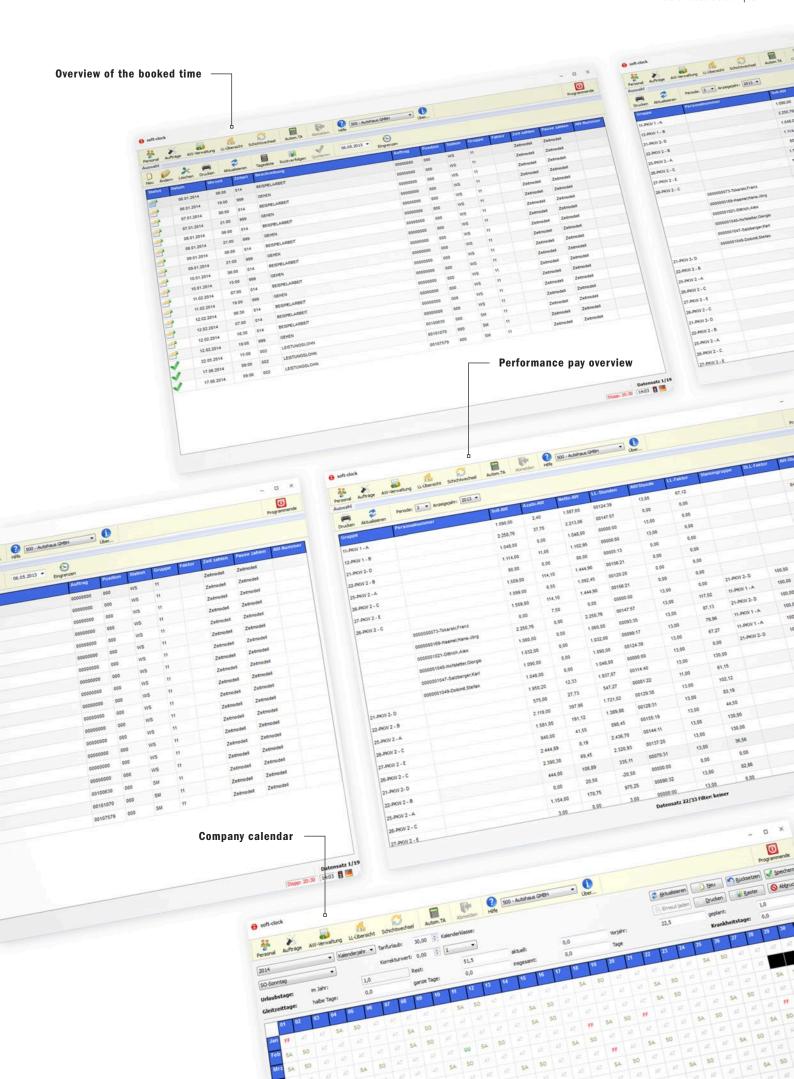BUSINESS ORGANIZATION

soft-clock

soft-clock offers detailed time recording for car dealerships with comprehensive functionality and interfaces to different payroll and DMS systems. Specifically designed to meet the requirements of dealerships, the software is essentially concerned with the monthly hours and performance of your staff, but not only that. Whether you want to record the time worked on the basis of orders or individual items, compare actual performance with targets set, calculate pay by hours or results, transfer data to your payroll interfaces or have a vacation request system with arrangements for stand-ins – soft-clock records everything, performs calculations, creates the required links and carries out checks. With a time recording system you keep track of everything.

- Electronic time recording for clocking in and out, order- and job-related time recording with time types based on authorization and optional master acknowledgment – online display of performance data, times recorded and time accounts

- Flexible working hours and shift work models for representing all tariff options and optional automatic shift recognition as well as an integrated vacation request module with arrangements for stand-ins

- Incentive pay calculation, work-related data management, group and individual performance pay calculation with a capping function and transfer to your payroll system

- Analysis of the factors contributing to the success of the company, a department, a working group or an employee – interfaces to your DMS or other programs such as pay-roll or appointment planning systems

- Multi-brand capabilities in respect to repair orders, orders with different FRU/h standards (depending on the brand) can be managed and analyzed together, evaluations are carried out order, wage or mechanic based

Detailed information on system requirements and other software solutions can be found at: **www.soft-nrg.com**

Overview of the booked time

Performance pay overview

Company calendar

SOFT-SOLUTIONS

soft-planning

Service appointment planning taking into account the check-in intervals of service advisers and workshop capacities.

planning|plus

Appointment and capacity planning from the cloud.

soft-drop

Online check-in / out for contactless vehicle acceptance online if required.

soft-expert

Comprehensive service appointment planning and management for your specialist departments.

soft-confirm

Web application to notify customers of required order extensions.

soft-fleet

Management of a dealership's own and external vehicles, e.g. for courtesy cars when customers' cars are being serviced, rental vehicles and vehicles for test drives, including all demonstration cars and company cars or fleets.

soft-wheeler

Organization of seasonal hardtop, tire and wheel stock, including storage, analysis, price calculation and quotation preparation.

soft-workshop

Workshop planning with access to existing appointments / orders for the management of the subsequent workshop process step.

soft-net

Online appointment scheduling that synchronizes and schedules appointments online, while matching customers' requests to your workshop capacity.

soft-messenger

Customer appointment reminders and vehicle progress reports by SMS text message.

soft-pad

Mobile vehicle check-in functionality on an tablet, including all of the relevant information from soft-planning and soft-expert.

soft-analytics

Web application to visually prepare SOFT-SOLUTIONS data with extensive analyses and evaluations.

soft-clock

Internal controlling module with clocking in / out for recording and identifying all staff, performance and transaction data.

soft-communicator

Opens SOFT-SOLUTIONS and sets up a link to the dealership's telephone system when there is an incoming customer call.

soft-agent

Requirement-based support for your workshop for third-party appointment planning.