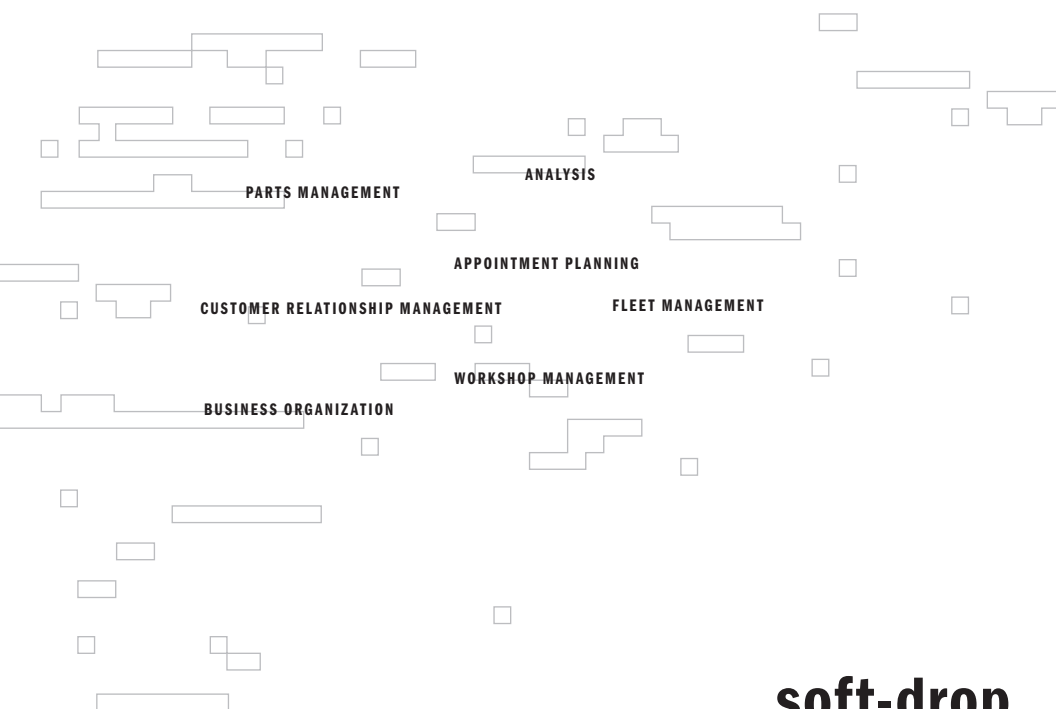




# soft-drop

Ahead through knowledge.



## soft-drop

Along the way to the digital process chain and increased customer contact points online, you can't afford to miss out on a pre-check-in. A small but powerful tool for intelligent consultation preparation in modern car dealerships. In the meantime, you can view customer data and check vehicle history and availability, whilst the customer receives an appointment reminder with a link to soft-drop. Your customer can now check in at any time and at their convenience, order the services of their choice and / or more, and correct stored data if necessary.

A personal vehicle reception is no longer necessary – and you are already in the middle of providing the service. Your customer will enjoy mobile communication, which is direct, simple, concise and precise, transparent and easy to understand. That's how quickly customer satisfaction can be achieved when it's done online.



Detailed information on system requirements and other software solutions can be found at: [www.soft-nrg.com](http://www.soft-nrg.com)

## Creation of online check-in

**Terminpositionen**

E-Inspektion

**Weitere Serviceangebote**

Aktion Klimaanlage Service

Preis €100.00

Angenommen: Nein

Zeitpunkt: 12

Referenznummer

Aktion Fahrzeug Komplettaufbereitung

Preis €150.00

Angenommen: Nein

Zeitpunkt: 24

Referenznummer

**Fahrzeugdaten**

KM Stand: 50000

**Kundendaten**

Vorname: Thomas

Nachname: Renninger

Anschrift: Stanghuberring 11

PLZ: 81529

Stadt: München

Land:

Telefon: +49 14098232551

E-Mail: thomas.renninger@soft.org.de

**Rechnungsanschrift**

Name/Name: Thomas Renninger

Rechnungsanschrift: Stanghuberring 11

## Additional offers

**IHR AUTOHAUS**

1 WELKOMMEN 2 IHRE DATEN 3 IHR TERMIN

**Unsere 2 Angebote für Sie**

**Aktion Klimaanlage Service**

Reparatur des Lüftungssystems und Fahrzeuginnenraum, Innenverkleidung und -wechsel, Funktionsprüfung Kompressor, Desinfektion, Kabinenluft, Befüllung

**Aktion Fahrzeug Komplettaufbereitung**

Wasserreinigung (Motorhaube, Cockpitpflege, Lüftungsröhrchen austauschen, Sitzschäumer, Leder pflegen, Teppiche schäumen, Fenster reinigen), Außenreinigung (Fahrzeugteile mit Hochdruckreinigung, Motor, Felgen reinigen, Unterbodenwäsche, Softtop-Reinigung bei Cabrio)

ZURÜCK WEITER

## Confirmation online check-in

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**Rechnungsanschrift**

Name/Name: Thomas Renninger

Rechnungsanschrift: Stanghuberring 11

**Kundenbemerkungen beim Check-in**

Bemerkung

kontaktlose Fahrzeugabgabe

Kundeneinwilligung: Nein

**Terminpositionen**

E-Inspektion

**Weitere Serviceangebote**

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Preis €100.00

Angenommen: Nein

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Preis €150.00

Angenommen: Nein

Zeitpunkt: 24

Referenznummer

# SOFT-SOLUTIONS

## soft-planning

Service appointment planning taking into account the check-in intervals of service advisers and workshop capacities.

## *planning/plus*

Appointment and capacity planning from the cloud.

## soft-drop

Online check-in / out for contactless vehicle acceptance online if required.

## soft-expert

Comprehensive service appointment planning and management for your specialist departments.

## soft-confirm

Web application to notify customers of required order extensions.

## soft-fleet

Management of a dealership's own and external vehicles, e.g. for courtesy cars when customers' cars are being serviced, rental vehicles and vehicles for test drives, including all demonstration cars and company cars or fleets.

## soft-wheeler

Organization of seasonal hardtop, tire and wheel stock, including storage, analysis, price calculation and quotation preparation.

## soft-workshop

Workshop planning with access to existing appointments / orders for the management of the subsequent workshop process step.

## soft-net

Online appointment scheduling that synchronizes and schedules appointments online, while matching customers' requests to your workshop capacity.

## soft-messenger

Customer appointment reminders and vehicle progress reports by SMS text message.

## soft-pad

Mobile vehicle check-in functionality on a tablet, including all of the relevant information from soft-planning and soft-expert.

## soft-analytics

Web application to visually prepare SOFT-SOLUTIONS data with extensive analyses and evaluations.

## soft-clock

Internal controlling module with clocking in / out for recording and identifying all staff, performance and transaction data.

## soft-communicator

Opens SOFT-SOLUTIONS and sets up a link to the dealership's telephone system when there is an incoming customer call.

## soft-agent

Requirement-based support for your workshop for third-party appointment planning.