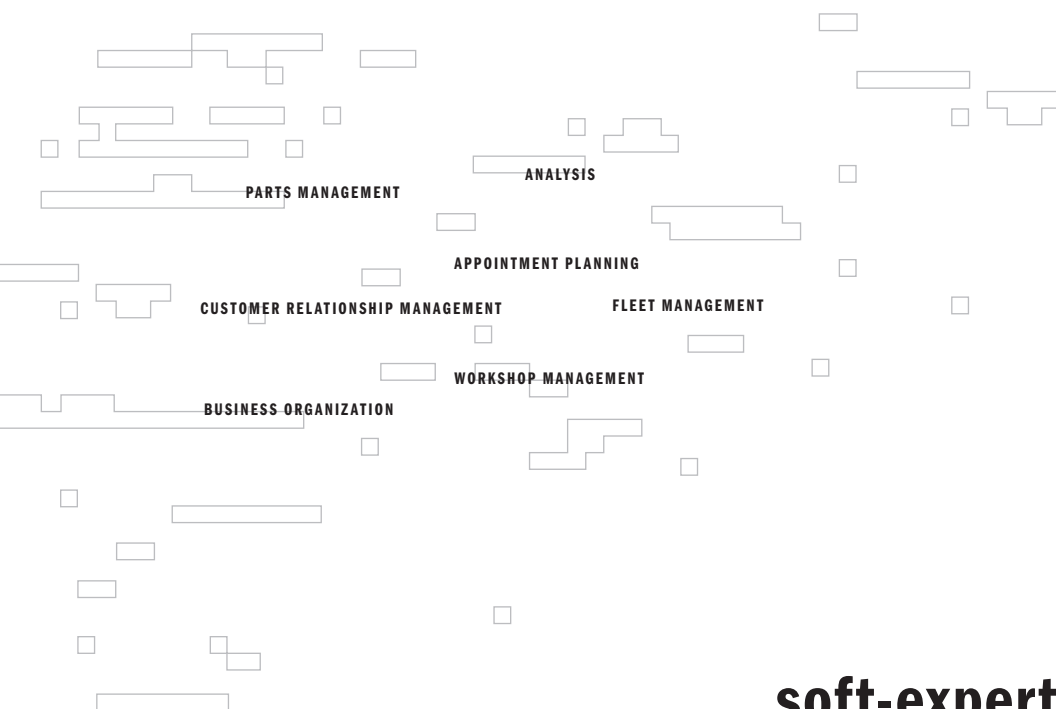


The background of the page is filled with numerous small, irregular geometric shapes, primarily rectangles and squares, in a light gray color. These shapes are scattered across the page, creating a textured, architectural feel. Some shapes are larger and more complex, while others are small and simple. They are distributed across the entire page, with a higher density in the upper and middle sections.

soft-expert

Paint or leather? Truck or trailer?
It would be better to plan your specialist department in ...



soft-expert

Paint or leather? Accessories or upgrading? You can plan all of that better with soft-expert, our tool for specialist departments, commercial vehicles or cases in which service advisers want to make their own appointments. The graphical display of the distribution of operations shows you at a glance what's been planned in when and which workshop departments are involved. More specialist knowledge is required to use this – but an optimized workflow isn't just a matter of chance...

- Configuration of the screen view on the basis of specific specialist areas and their service advisers – ideal for the organization of team concepts and specialist departments
- Template for arranging work-related data or items in a specific sequence for orders that span a number of days in the workshop – typically for areas such as bodywork, trucks or buses
- Graphical display for a quick view of different workshop operations and how they are divided up
- Planning can be carried out on the team, group or mechanic level – for direct control of your mechanics and specialists

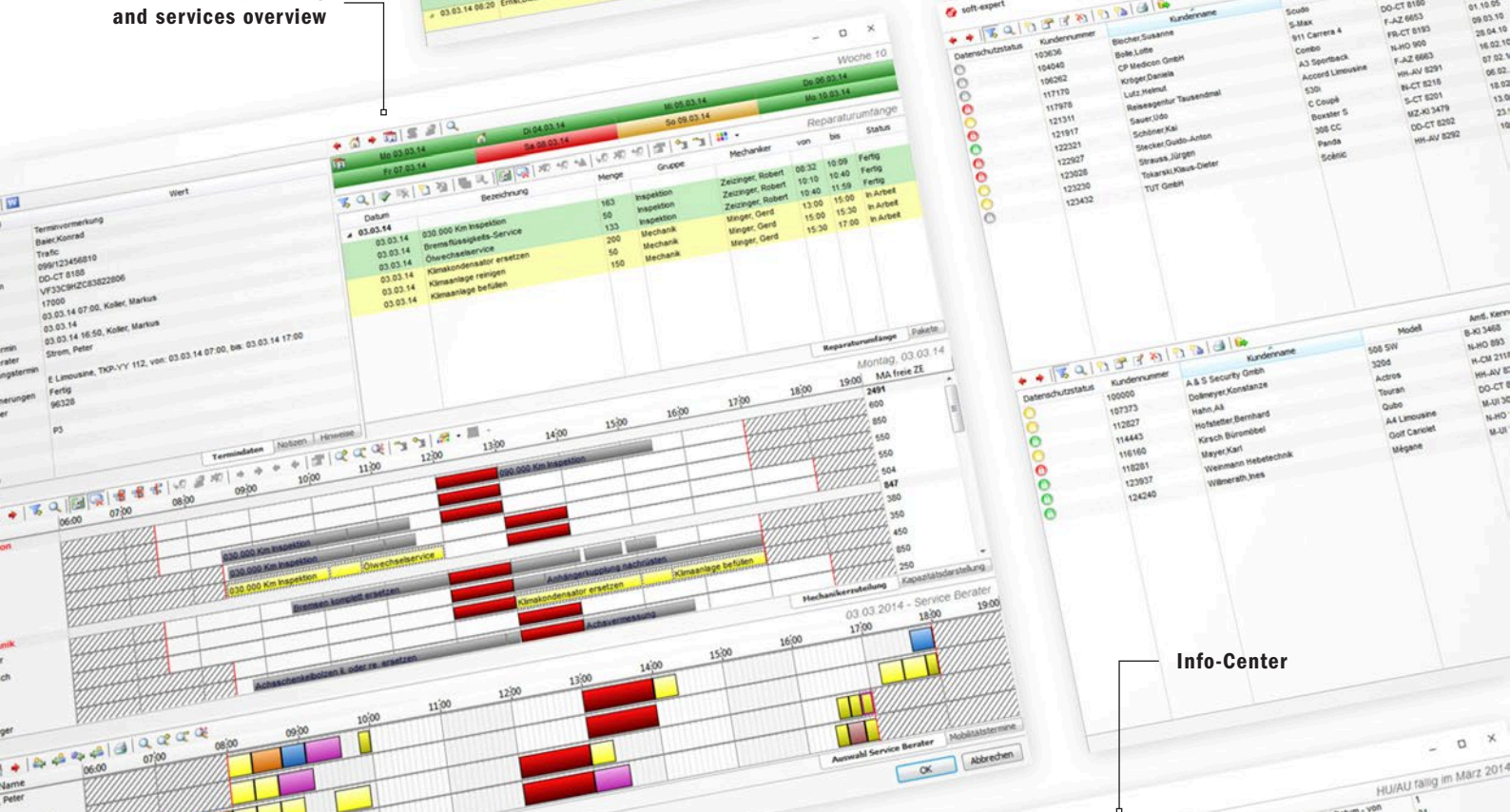


Detailed information on system requirements and other software solutions can be found at: **www.soft-nrg.com**

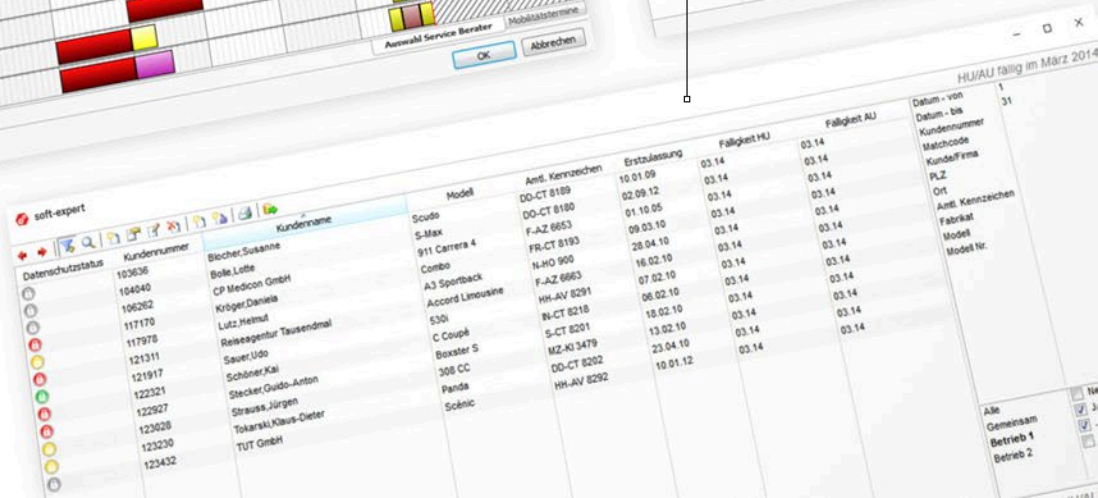
Daily appointment list and utilization overview



Detailed planning and services overview



Info-Center



SOFT-SOLUTIONS

soft-planning

Service appointment planning taking into account the check-in intervals of service advisers and workshop capacities.

planning/plus

Appointment and capacity planning from the cloud.

soft-drop

Online check-in / out for contactless vehicle acceptance online if required.

soft-expert

Comprehensive service appointment planning and management for your specialist departments.

soft-confirm

Web application to notify customers of required order extensions.

soft-fleet

Management of a dealership's own and external vehicles, e.g. for courtesy cars when customers' cars are being serviced, rental vehicles and vehicles for test drives, including all demonstration cars and company cars or fleets.

soft-wheeler

Organization of seasonal hardtop, tire and wheel stock, including storage, analysis, price calculation and quotation preparation.

soft-workshop

Workshop planning with access to existing appointments / orders for the management of the subsequent workshop process step.

soft-net

Online appointment scheduling that synchronizes and schedules appointments online, while matching customers' requests to your workshop capacity.

soft-messenger

Customer appointment reminders and vehicle progress reports by SMS text message.

soft-pad

Mobile vehicle check-in functionality on a tablet, including all of the relevant information from soft-planning and soft-expert.

soft-analytics

Web application to visually prepare SOFT-SOLUTIONS data with extensive analyses and evaluations.

soft-clock

Internal controlling module with clocking in / out for recording and identifying all staff, performance and transaction data.

soft-communicator

Opens SOFT-SOLUTIONS and sets up a link to the dealership's telephone system when there is an incoming customer call.

soft-agent

Requirement-based support for your workshop for third-party appointment planning.