soft-net

Everything's on track. As scheduled.

ANALYSIS

PARTS MANAGEMENT

APPOINTMENT PLANNING

CUSTOMER RELATIONSHIP MANAGEMENT

FLEET MANAGEMENT
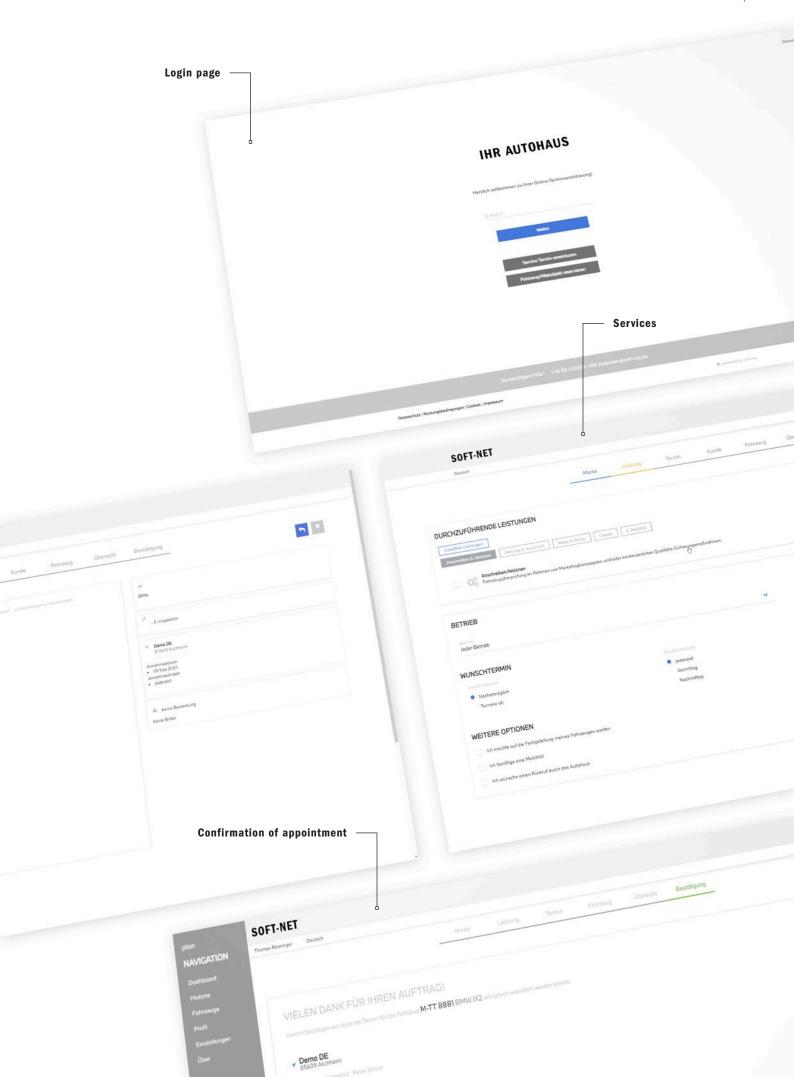
WORKSHOP MANAGEMENT

BUSINESS ORGANIZATION

soft-net

soft-net is the new car dealership app that synchronizes and schedules appointments online, while matching customers' requests to your workshop capacity. This keeps your customer flexible anytime and anywhere. You place your appointment booking online - this creates optimized planning while streamlining internal processes plus saves a lot of time.

Time, you then can invest otherwise.

- Scheduling around the clock and outside of regular business hours - with instant appointment confirmation
- Saves on staff, resources and time due to automated date entry, documentation and planning
- Links to all relevant customer data
- All corresponding processes within scheduling and capacity planning are triggered automatically

Detailed information on system requirements and other software solutions can be found at: **www.soft-nrg.com**

Login page

IHR AUTOHAUS

Herzlich willkommen zu Ihrer Online-Terminvereinbarung!

E-Mail *

Weiter

Service Termin vereinbaren

Fahrzeug/Mietobjekt reservieren

Sie benötigen Hilfe? +49 89 452288-400 (helpdesk@soft-rrg.de

Datenschutz | Nutzungsbedingungen | Cookies | Impressum

Services

SOFT-NET

Deutsch

Marke   Leistung   Termin   Kunde   Fahrzeug   Über

DURCHZUFÜHRENDE LEISTUNGEN

Gewählte Leistungen   Wartung & Verschleiß   Räder & Reifen   Checks   E-Mobilität

Anschreiben & Aktionen

Anschreiben/Aktionen
Fahrzeugüberprüfung im Rahmen von Marketingkampagnen und/oder kontinuierlichen Qualitäts-Sicherungsmaßnahmen.

BETRIEB

Jeder Betrieb

Jeder Betrieb

Jederzeit

Vormittag

Nachmittag

WUNSCHTERMIN

Nächstmöglich

Termine ab

WEITERE OPTIONEN

Ich möchte auf die Fertigstellung meines Fahrzeuges warten

Ich benötige eine Mobilität

Ich wünsche einen Rückruf durch das Autohaus

Kunde   Fahrzeug   Übersicht   Bestätigung

BMW

E-Inspektion

Demo DE
85609 Aschheim

Annahmedatum
• 09 Sep 2024
Annahmezeit
• Jederzeit

Keine Bemerkung

Keine Bilder

Confirmation of appointment

plan

NAVIGATION

Dashboard
Historie
Fahrzeuge
Profil
Einstellungen
Über

SOFT-NET

Thomas Renninger   Deutsch

Marke   Leistung   Termin   Fahrzeug   Übersicht   Bestätigung

VIELEN DANK FÜR IHREN AUFTRAG! M-TT 8881 BMW iX2 erfolgreich vereinbart werden konnte.

Hiermit bestätigen wir, dass der Termin für das Fahrzeug M-TT 8881 BMW iX2

Demo DE
85609 Aschheim

erater(in): Peter Strom

SOFT-SOLUTIONS

soft-planning

Service appointment planning taking into account the check-in intervals of service advisers and workshop capacities.

planning|plus

Appointment and capacity planning from the cloud.

soft-drop

Online check-in / out for contactless vehicle acceptance online if required.

soft-expert

Comprehensive service appointment planning and management for your specialist departments.

soft-confirm

Web application to notify customers of required order extensions.

soft-fleet

Management of a dealership's own and external vehicles, e.g. for courtesy cars when customers' cars are being serviced, rental vehicles and vehicles for test drives, including all demonstration cars and company cars or fleets.

soft-wheeler

Organization of seasonal hardtop, tire and wheel stock, including storage, analysis, price calculation and quotation preparation.

soft-workshop

Workshop planning with access to existing appointments / orders for the management of the subsequent workshop process step.

soft-net

Online appointment scheduling that synchronizes and schedules appointments online, while matching customers' requests to your workshop capacity.

soft-messenger

Customer appointment reminders and vehicle progress reports by SMS text message.

soft-pad

Mobile vehicle check-in functionality on an tablet, including all of the relevant information from soft-planning and soft-expert.

soft-analytics

Web application to visually prepare SOFT-SOLUTIONS data with extensive analyses and evaluations.

soft-clock

Internal controlling module with clocking in / out for recording and identifying all staff, performance and transaction data.

soft-communicator

Opens SOFT-SOLUTIONS and sets up a link to the dealership's telephone system when there is an incoming customer call.

soft-agent

Requirement-based support for your workshop for third-party appointment planning.