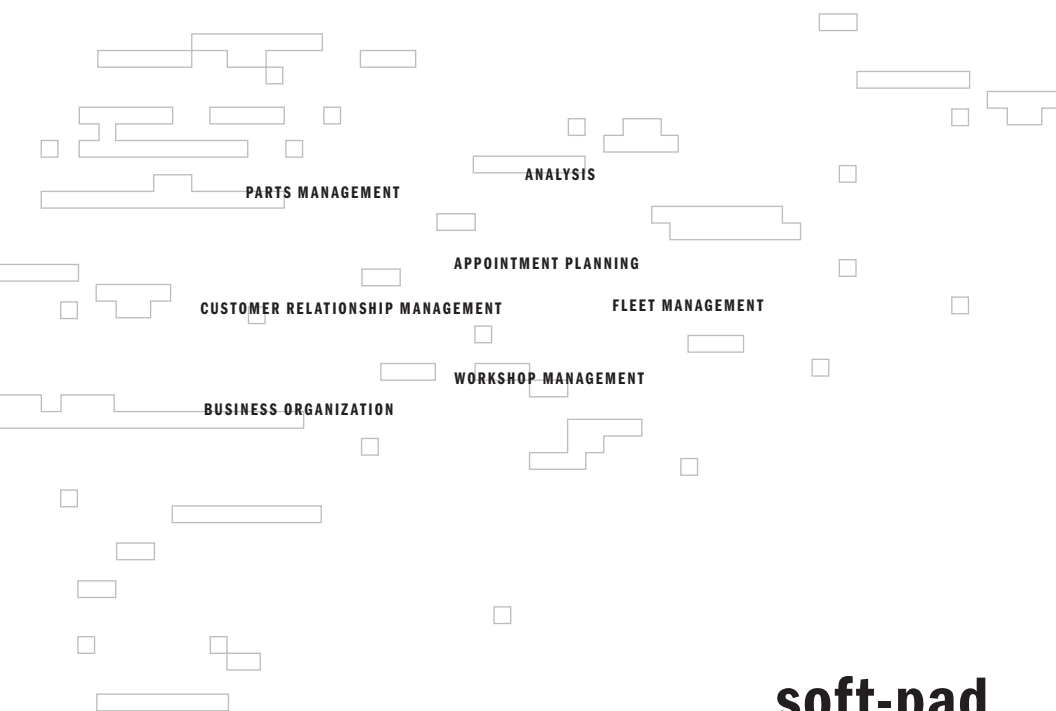


The background of the page is a complex, abstract pattern of thin black lines and small squares. These elements are scattered across the white space, creating a sense of digital connectivity and data flow. Some lines form larger, irregular shapes, while others are just single points or short segments. The overall effect is that of a stylized, minimalist map or a network diagram.

soft-pad

Everything you want on a tablet...



soft-pad

Mobile vehicle check-in functionality on a tablet, including all of the relevant information from soft-planning and soft-expert. All of the information entered when the appointment was made on the phone or in preparation is available at a tap of your finger. The service adviser can also use soft-pad to enter important information on the move. For example, damage can be marked on an exploded view drawing, and information can be noted on the condition of the wheels and tires. Everything you want on a tablet.

- Professional, paperless processing of the vehicle check-in step – using a mobile device such as an iPad or a tablet
- Flexible, cost-effective browser-based system – existing hardware/terminals can be used
- Avoidance of duplicated data entry through online access and full synchronization with the soft-planning and soft-expert modules
- Definition of specific checks when checking vehicles in and out, recording of vehicle or wheel rim damage and easy addition of an appointment/order through access to existing repair items



Detailed information on system requirements and other software solutions can be found at: www.soft-nrg.com

Appointment information

Termin schließen Müller, Thomas - WWWZZZ8K8DA109109

Terminvormerkung

SB Schlosser, 08:00 Uhr 16.03.16
 Reparaturdaten Erster Reparaturtag 16.03.16, Letzter Reparaturtag 16.03.16
 Fertigstellungstermin 16:30 Uhr - 16.03.16

Kundendaten

Kundenname (Firma) Müller, Thomas
 Adresse Stahlgruberring 11, 81829 München
 Kontaktnr. Termin +4999357159000

Fahrzeugdaten

Modell Golf GTI
 Amtl. Kennzeichen M-TT 8880
 Fahrzeugidentnr. WWWZZZ8K8DA109109
 km-Stand 47500
 Fahrzeugtyp PKW

Notizen

Notizen für Serviceberater Ersatzfahrzeug Golf Plus reserviert.

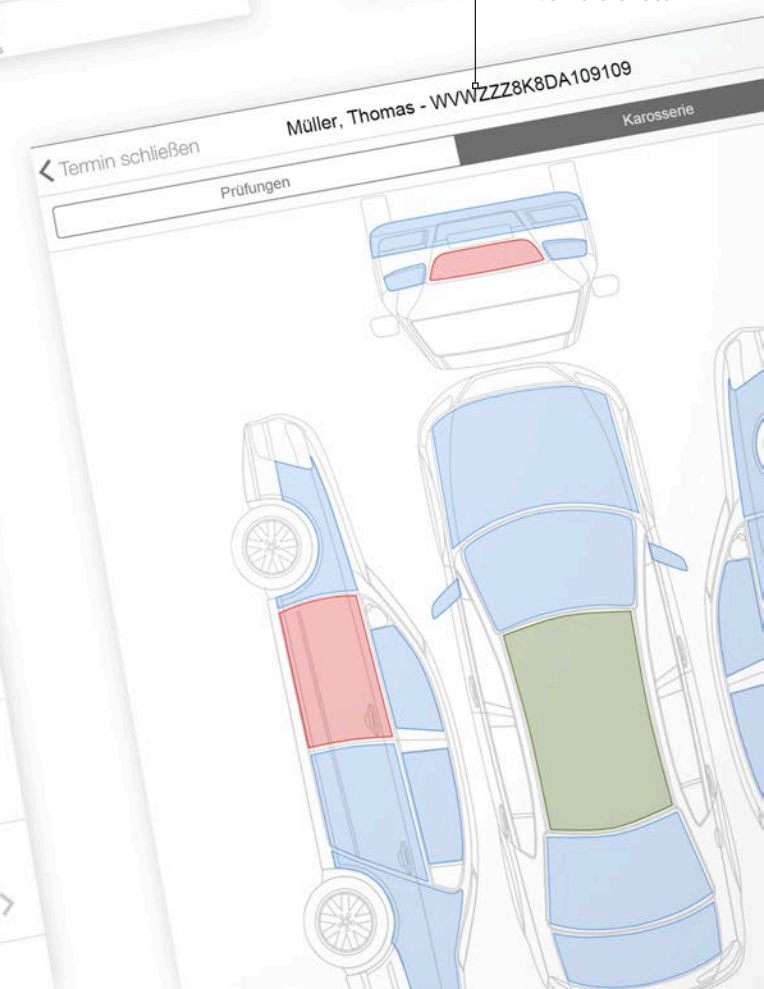
Termin Info Schäden & Prüfungen Auftrag Fotos

Termin schließen Müller, Thomas - WWWZZZ8K8DA109109

Prüfungen	Geprüft	Karosserie
Lichtanlage	✓	OK
Bremsanlage	✓	Nicht OK
Abgasanlage	✓	OK
Handbremse	✓	OK
Motorraum/Füllstände	✓	OK
Dichtigkeit Aggregate	✓	OK
Wischerblätter	✓	OK
Verbandskasten	✓	OK
Wardreieck/Warnweste	✓	OK

Termin Info Schäden & Prüfungen

Vehicle sketch



Test criteria

Termin schließen Müller, Thomas - WWWZZZ8K8DA109109

Prüfungen	Geprüft	Karosserie
Lichtanlage	✓	OK
Bremsanlage	✓	Nicht OK
Abgasanlage	✓	OK
Handbremse	✓	OK
Motorraum/Füllstände	✓	Nicht OK

Auswählen

SOFT-SOLUTIONS

soft-planning

Service appointment planning taking into account the check-in intervals of service advisers and workshop capacities.

planning/plus

Appointment and capacity planning from the cloud.

soft-drop

Online check-in / out for contactless vehicle acceptance online if required.

soft-expert

Comprehensive service appointment planning and management for your specialist departments.

soft-confirm

Web application to notify customers of required order extensions.

soft-fleet

Management of a dealership's own and external vehicles, e.g. for courtesy cars when customers' cars are being serviced, rental vehicles and vehicles for test drives, including all demonstration cars and company cars or fleets.

soft-wheeler

Organization of seasonal hardtop, tire and wheel stock, including storage, analysis, price calculation and quotation preparation.

soft-workshop

Workshop planning with access to existing appointments / orders for the management of the subsequent workshop process step.

soft-net

Online appointment scheduling that synchronizes and schedules appointments online, while matching customers' requests to your workshop capacity.

soft-messenger

Customer appointment reminders and vehicle progress reports by SMS text message.

soft-pad

Mobile vehicle check-in functionality on a tablet, including all of the relevant information from soft-planning and soft-expert.

soft-analytics

Web application to visually prepare SOFT-SOLUTIONS data with extensive analyses and evaluations.

soft-clock

Internal controlling module with clocking in / out for recording and identifying all staff, performance and transaction data.

soft-communicator

Opens SOFT-SOLUTIONS and sets up a link to the dealership's telephone system when there is an incoming customer call.

soft-agent

Requirement-based support for your workshop for third-party appointment planning.
