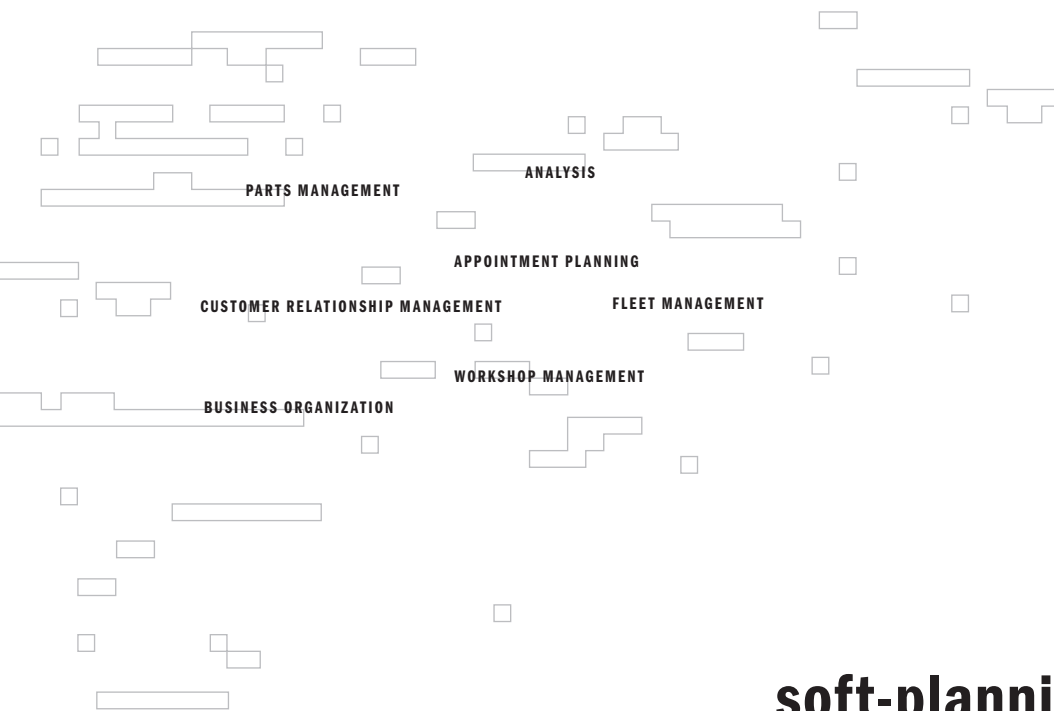




soft-planning

Promises are good, but good planning is better.



soft-planning

This is a classic piece of software that has proved itself time and again in the service departments of market-leading car dealerships for arranging appointments! This appointment planning software takes into account the intervals at which cars can be checked in and results in more efficient deployment of resources and continuous utilization of capacity in terms of both workshop space and mechanics. Transparent service workflows at all times, thanks to progress reports on each vehicle pass and the associated repair steps, result in streamlined, efficient service processes that remain on schedule. As your customers will appreciate, promises are all very well, but good planning is better.

- Professional appointment arrangement taking into account delayed check-in and the current daily workshop capacity
- Continuous capacity utilization of workshop departments and teams and even distribution of vehicles checked in and out throughout the day
- Transparent service process on the basis of status reports of a vehicle pass and the associated repair steps
- Customizable to take into account dealership-specific aspects such as workshop areas, teams, shift work models or check-in intervals



Detailed information on system requirements and other software solutions can be found at: www.soft-nrg.com

Daily appointment list



SOFT-SOLUTIONS

soft-planning

Service appointment planning taking into account the check-in intervals of service advisers and workshop capacities.

planning/plus

Appointment and capacity planning from the cloud.

soft-drop

Online check-in / out for contactless vehicle acceptance online if required.

soft-expert

Comprehensive service appointment planning and management for your specialist departments.

soft-confirm

Web application to notify customers of required order extensions.

soft-fleet

Management of a dealership's own and external vehicles, e.g. for courtesy cars when customers' cars are being serviced, rental vehicles and vehicles for test drives, including all demonstration cars and company cars or fleets.

soft-wheeler

Organization of seasonal hardtop, tire and wheel stock, including storage, analysis, price calculation and quotation preparation.

soft-workshop

Workshop planning with access to existing appointments / orders for the management of the subsequent workshop process step.

soft-net

Online appointment scheduling that synchronizes and schedules appointments online, while matching customers' requests to your workshop capacity.

soft-messenger

Customer appointment reminders and vehicle progress reports by SMS text message.

soft-pad

Mobile vehicle check-in functionality on a tablet, including all of the relevant information from soft-planning and soft-expert.

soft-analytics

Web application to visually prepare SOFT-SOLUTIONS data with extensive analyses and evaluations.

soft-clock

Internal controlling module with clocking in / out for recording and identifying all staff, performance and transaction data.

soft-communicator

Opens SOFT-SOLUTIONS and sets up a link to the dealership's telephone system when there is an incoming customer call.

soft-agent

Requirement-based support for your workshop for third-party appointment planning.