



soft-wheeler

Do you do everything you can to satisfy your customers - and more wherever possible? Then perhaps you will soon be storing your customers' wheels - an add-on business that can also increase customer satisfaction!

Are you already storing them, and do you want to make a selection of the stock based on specific search criteria?

Are you looking for a simple import option or a way to create manufacturer and supplier catalogs in order to market new tires and complete wheels? Or for different ways of calculating purchase or special prices?

soft-wheeler is the solution you need if you want to optimize how you organize your seasonal hardtop, tire and wheel stock, including storage, analysis, price calculation and quotation preparation.

Tires and wheels always at the ready.

- Cross-company storage of wheels, tires and other accessories with crossreferences to customer, vehicle and storage data
- Storage check-in confirmation with detailed information on the stored item, storage location and condition of the item
- Management of manufacturer and supplier catalogs for the marketing of new tires and complete wheels with individual calculations for purchase or special prices
- Selection of stock on the basis of specific search criteria with a printing and export function for mailing customers and creating price labels and offers



Detailed information on system requirements and other software solutions can be found at: www.soft-nrg.com



SOFT-SOLUTIONS

soft-planning

Service appointment planning taking into account the checkin intervals of service advisers and workshop capacities.

planning/plus

Appointment and capacity planning from the cloud.

soft-drop

Online check-in / out for contactless vehicle acceptance online if required.

soft-expert

Comprehensive service appointment planning and management for your specialist departments.

soft-confirm

Web application to notify customers of required order extensions.

soft-fleet

Management of a dealership's own and external vehicles, e.g. for courtesy cars when customers' cars are being serviced, rental vehicles and vehicles for test drives, including all demonstration cars and company cars or fleets.

soft-wheeler

Organization of seasonal hardtop, tire and wheel stock, including storage, analysis, price calculation and quotation preparation.

soft-workshop

Workshop planning with access to existing appointments / orders for the management of the subsequent workshop process step.

soft-net

Online appointment scheduling that synchronizes and schedules appointments online, while matching customers' requests to your workshop capacity.

soft-messenger

Customer appointment reminders and vehicle progress reports by SMS text message.

soft-pad

Mobile vehicle check-in functionality on an tablet, including all of the relevant information from soft-planning and soft-expert.

soft-analytics

Web application to visually prepare SOFT-SOLUTIONS data with extensive analyses and evaluations.

soft-clock

Internal controlling module with clocking in / out for recording and identifying all staff, performance and transaction data.

soft-communicator

Opens SOFT-SOLUTIONS and sets up a link to the dealership's telephone system when there is an incoming customer call.

soft-agent

Requirement-based support for your workshop for third-party appointment planning.