

soft-fleet

Any fleet manager has it in them to be an admiral.

soft-nrg
automobile business solutions



soft-fleet

This is management software for a dealership's own and external vehicles, for example for courtesy cars when customers' cars are being serviced, rental vehicles and vehicles for test drives, including all demonstration cars and company cars or fleets. It is now finally possible to deploy your vehicles in a structured, cost-effective way.

soft-fleet shows vehicles used in different ways in different colors and thus helps the user to get a rapid overview of specific types of vehicle usage, such as test drives or business trips. Vehicle damage, including all of the important information about the driver and how the accident or damage happened as well as information about liability, is documented clearly, and comprehensive driver logbooks are kept, containing customer data, usage types and the corresponding mileage driven.

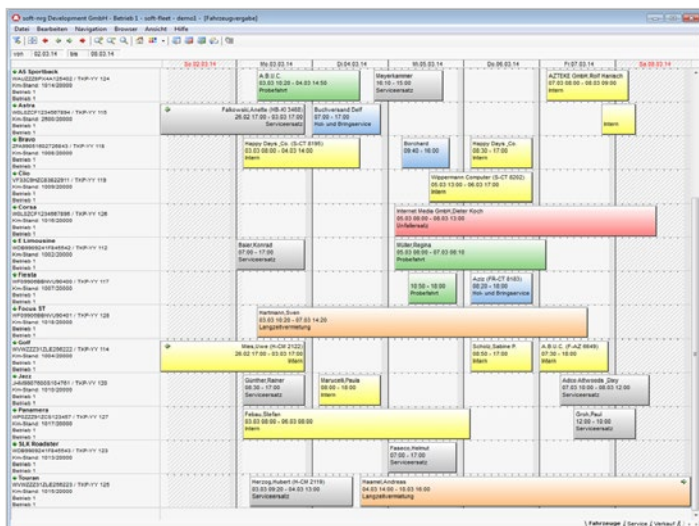
soft-fleet – the comprehensive solution for managing your stock of vehicles. Any fleet manager has it in them to be an admiral.

- Cross-company management of own and external vehicles grouped, for example, into company cars, demonstration cars, courtesy cars and rental cars
- Professional workflow from reservation to vehicle delivery with printed rental contracts and properly organized vehicle return
- Documentation of vehicle damage, including all of the important information about the driver and how the accident or damage happened as well as information about liability
- Clear color coding of specific vehicle assignments and printing of comprehensive driver logbooks, containing the usage type and the corresponding mileage driven

You will find additional benefits at www.soft-nrg.de



You can download further information on the various software solutions from www.soft-nrg.de/en/documents



When you start soft-fleet, the current week is automatically displayed. Depending on the configuration, you can choose between the own vehicles, external vehicles and rental objects tab. Planning rental intervals is possible down to the minute level. Both the availability (time) of rental vehicles and objects, as well as the exact duration of a rental interval, can be configured. The individualized color management lets you quickly identify the type of rental (e.g. red = service loaner, green = test drive, blue = pickup and delivery service, etc.).

The „open return“ list automatically displays all appointments with returns are still outstanding for the current calendar day. The search filter gives you the possibility to select vehicles/rentals with open return status as required. To narrow the search result, you can also use criterias for the car data. If you select a longer period, the dates displayed to you on a daily basis are highlighted. In this case, the program changes between gray and blue.

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In soft-fleet you can document any damage caused to the vehicle or object. Damage reports can be assigned during the appointment scheduling, rental period or upon return of the vehicle or object. The damage report can be entered directly for a specific appointment or as general information.

SOFT-SOLUTIONS

soft-planning

Service appointment planning taking into account the check-in intervals of service advisers and workshop capacities.

soft-expert

Comprehensive service appointment planning and management for your specialist departments.

soft-communicator

Opens SOFT-SOLUTIONS and sets up a link to the dealership's telephone system when there is an incoming customer call.

soft-pad

Mobile vehicle check-in functionality on an tablet, including all of the relevant information from soft-planning and soft-expert.

soft-net

Car dealership app that synchronizes and schedules appointments online, while matching customers' requests to your workshop capacity.

soft-agent

Requirement-based support for your workshop for third-party appointment planning.

soft-workshop

Workshop planning with access to existing appointments/orders for the management of the subsequent workshop process step.

soft-clock

Internal controlling module with clocking in/out for recording and identifying all staff, performance and transaction data.

soft-confirm

Web application to notify customers of required order extensions.

soft-wheeler

Organization of seasonal hardtop, tire and wheel stock, including storage, analysis, price calculation and quotation preparation.

soft-rent

Planning of all vehicles to ensure customers remain mobile.

soft-fleet

Management of a dealership's own and external vehicles, e.g. for courtesy cars when customers' cars are being serviced, rental vehicles and vehicles for test drives, including all demonstration cars and company cars or fleets.

soft-troubleizer

Recording, editing and management of all complaints and claims.

soft-marketing

Creation, organization and implementation of customized after-sales marketing campaigns.

soft-welcome

Professional customer presentations and display of marketing campaigns.

soft-messenger

Customer appointment reminders and vehicle progress reports by SMS text message.

soft-forum

Cross-departmental information and messaging system for tracking information and processing steps.

soft-statistics

Statistical analyses of a variety of SOFT-SOLUTIONS for comparison and monitoring purposes.

soft-analytics

Web application to visually prepare SOFT-SOLUTIONS data with extensive analyses and evaluations.

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soft-nrg Development GmbH
Karl-Hammerschmidt-Str. 40
85609 Aschheim

T +49 89 452280-0
F +49 89 452280-100

www.soft-nrg.de
info@soft-nrg.de