



soft-rent

Your service customers remain mobile.

soft-nrg
automobile business solutions



soft-rent

Optimizes the planning of all replacement vehicles and ensures your customers remain mobile thanks to cost-effective vehicle management and optimized vehicle availability. Available and currently used vehicle capacity is shown in a graphical overview. It is also possible to allocate a desired replacement vehicle on the basis of specific vehicle features and to block internal vehicles for planned service and maintenance work.

In addition to managing your own service vehicles, you can also include other rental vehicles such as bicycles or scooters. With soft-rent your service customers remain mobile.

- Management of your own service vehicles and vehicles of affiliated car rental companies to allow customers to stay mobile – integrated with the soft-planning and soft-expert modules
- Graphical overview of vehicle capacities and rapid assignment of a replacement vehicle through specification of desired features
- Setting of individual booking periods and printing of rental and usage contracts
- Blocking of vehicles during repairs or maintenance work in the workshop



You can download further information on the various software solutions from www.soft-nrg.de/en/documents

SOFT-SOLUTIONS

soft-planning

Service appointment planning taking into account the check-in intervals of service advisers and workshop capacities.

soft-expert

Comprehensive service appointment planning and management for your specialist departments.

soft-communicator

Opens SOFT-SOLUTIONS and sets up a link to the dealership's telephone system when there is an incoming customer call.

soft-pad

Mobile vehicle check-in functionality on a tablet, including all of the relevant information from soft-planning and soft-expert.

soft-net

Car dealership app that synchronizes and schedules appointments online, while matching customers' requests to your workshop capacity.

soft-workshop

Workshop planning with access to existing appointments/orders for the management of the subsequent workshop process step.

soft-clock

Internal controlling module with clocking in/out for recording and identifying all staff, performance and transaction data.

soft-wheeler

Organization of seasonal hardtop, tire and wheel stock, including storage, analysis, price calculation and quotation preparation.

soft-agent

Requirement-based support for your workshop for third-party appointment planning.

soft-rent

Planning of all vehicles to ensure customers remain mobile.

soft-fleet

Management of a dealership's own and external vehicles, e.g. for courtesy cars when customers' cars are being serviced, rental vehicles and vehicles for test drives, including all demonstration cars and company cars or fleets.

soft-troubleizer

Recording, editing and management of all complaints and claims.

soft-marketing

Creation, organization and implementation of customized after-sales marketing campaigns.

soft-welcome

Professional customer presentations and display of marketing campaigns.

soft-messenger

Customer appointment reminders and vehicle progress reports by SMS text message or e-mail.

soft-forum

Cross-departmental information and messaging system for tracking information and processing steps.

soft-statistics

Statistical analyses of a variety of SOFT-SOLUTIONS for comparison and monitoring purposes.

soft-analytics

Web application to visually prepare SOFT-SOLUTIONS data with extensive analyses and evaluations.

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